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IN THE SPECIFICATION:

Page 4, delete the paragraph beginning at line 30 and replace it with the following new paragraph:

Server 112 has a software suite that permits the HTML documents to be reformatted, reduced, or represented in a different manner (for example audibly) such that the services indicated above can be provided despite the small screens of PDA 104 and telephone 102 and the lack of a screen in telephone 106. Mechanisms for extracting data from an HTML document and representing it in a manner suitable for reduced content devices is the subject of ~~co-pending~~ presently abandoned patent application "Method for Converting Two-dimensional Data into a Canonical Representation" with serial no. 09/394,120, filed on September 10, 1999, and ~~co-pending~~ presently abandoned patent application "Method for Customizing and Rendering of Selected Data Fields" with serial no. 09/393,133, filed on September 10, 1999.

Page 10, delete the paragraph beginning in line 16 and replace it with the following paragraph:

Figure 6 illustrates a process for auto-filling or auto-submitting personalization information. As described above, while a service is being provided, a user of telephones 102 and 106, and PDA 104 reaches a point at which server 112 is about to send to the user a form which requires that personalized information be entered or needs personalized information to be sent to server 116 so that it can complete a transaction. Process 600 allows previously entered personalized information to be used so that the user does not have to reenter the information into a form or reenter the information so that it can be sent to server 116. When server 112 reaches the point where it needs personalized information for a user, it sends the device # or login ID, and the type of transaction being performed or URL to storage 114. Storage 114 looks up an auto entry indicator that is associated with these parameters. For

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example, assuming storage 114 has a database organized with user information as in Figure 4, if server 112 sends to storage 114 A1AA for login ID and B2C Credit Page for URL/Transaction, storage 114 will look up the automatic entry indicator based on these parameters ~~610~~ 410 and respond to server 112 with Auto Entry2. Server 112 will examine Auto Entry2 to determine whether auto-fill or auto-submit is enabled 620. If auto-fill is enabled, server 112 retrieves from storage 114 the credit card number, expiration date, and billing and shipping addresses 630 and uses them to fill the form it sends PDA 104 or telephone 102, 640. Consequently, PDA 104 or telephone 102 receives a form with the personal information already entered in it. The user can either accept the personal information or change it. If auto-submit is enabled, server 112 retrieves from storage 114 the personal information indicated above 650 and sends that information to server 116 which uses it to complete a transaction 660. If the user did not enable auto entry, the user fills in the necessary personal information 670.